



ShelterHouseTM
CHANGING LIVES

Organization Overview

Together, we are Changing Lives!



About Us

Founded in 1981, Shelter House, Inc. emerged as a grassroots organization addressing the homelessness crisis in Fairfax County. Volunteers from various ecumenical groups united to meet urgent needs, providing food, blankets, and warm clothing directly from their vehicles.

The community was moved to action by the hypothermia death of a homeless man on Christmas Day 1983. Shelter House volunteers lobbied Fairfax County Government for increased resources for those experiencing homelessness. As a result of this advocacy, Shelter House secured a County contract in 1985 to establish one of the first homeless shelters in Fairfax County.

Over the past 40+ years, Shelter House has evolved into a leading regional provider, providing safe and sustainable housing solutions to those experiencing homelessness and domestic violence in Fairfax and Loudoun Counties.

Approach

Shelter House's **mission** is to prevent and end homelessness and domestic violence by engaging the community, building effective relationships and providing crisis intervention, safe housing and supportive services.

We keep up with the latest methods to offer housing solutions like Rapid Re-housing. This approach provides housing support, rental assistance, and case management to help those experiencing homelessness quickly return to stable housing. Since initiating this approach in our community, we've cut shelter stays by 55% and helped more households each year.

Fiscal Year 2024 Impact

3,723

PEOPLE SERVED

50%

CHILDREN

696

DV SURVIVORS

67%

EXITS TO HOUSING



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Serving Fairfax and Loudoun Counties, we **envision** a community free from homelessness and domestic violence.



Emergency Shelters

Katherine Hanley Family Shelter (KHFS)

KHFS opened in 2007 and was the first emergency shelter in Fairfax County to adopt a rapid re-housing approach. Located in **Fairfax**, this 62-bed program has the capacity to serve 24 families at a time.

Fair Ridge Shelter (FRS)

Fairfax County's Department of Housing and Community Development, together with the Board of Supervisors and Fairfax County Redevelopment and Housing Authority (FCRHA), converted a former hotel into shelter space for families experiencing homelessness. This 300+ bed shelter facility, operated by Shelter House, opened on April 1, 2025.

Artemis House (AH)

AH is Fairfax County's **only** 24-hour emergency shelter serving victims of domestic violence, sexual violence, stalking and human trafficking. This 83-bed program consists of **two 24-hour undisclosed locations** (AH Region 1 and AH Region 3) providing comprehensive services to help survivors safely flee and stabilize after their traumatic experiences before transitioning to safe housing.

Loudoun Homeless Services Center (LHSC)

In February 2022, Shelter House assumed operation of the LHSC. The LHSC provides 24-hour emergency shelter for individuals and families, in addition to offering a Drop-In Day Program for adults experiencing homelessness. During the winter months, the LHSC also provides Hypothermia shelter for adults.



Programs and Services

Diversion Services

Through partnership with Fairfax County Government and Community Solutions, Shelter House provides diversion services to help single individuals find a safe alternative to homelessness. Through this pilot program, single individuals seeking shelter receive time-limited solution focused support and, when needed, flexible financial assistance to help them avoid shelter.

Prevention Services

Shelter House provides prevention services to families at-risk of homelessness in half the service regions in Fairfax County. The crisis intervention and supportive services provided help families that meet the eligibility criteria to stabilize in housing and avoid homelessness altogether.

Family Preservation and Strengthening Services (Family PASS)

In January of 2023, Family PASS became a program of Shelter House. Since 2006, Family PASS has provided critical support services to working families at-risk of homelessness in Fairfax County. This program continues to provide families with a path to economic self-sufficiency through intensive case management and comprehensive support services.

Loudoun Homeless Prevention & Diversion Program

The purpose of the Homeless Prevention and Diversion Program (HPD) is to prevent episodes of homelessness for individuals and households currently housed and who are at imminent risk of eviction. Through a combination of financial assistance, case management, and access to resources, the program aims to prevent eviction. HPD seeks to reduce homelessness, promote self-sufficiency, and ensure that vulnerable populations can preserve their current housing situation.

Eastern Loudoun Drop-In Center (ELDC)

The ELDC provides a safe place for individuals 18+ experiencing homelessness to come during the day to take care of every day needs. Its location is accessible by public transit bus 70, with a stop at Woodshire Drive & Ridgetop Circle. The ELDC is operated by Shelter House by contract with Loudoun County Government.

Domestic Violence & Supportive Housing

➤ Prevention Services

Domestic Violence Prevention Services are designed to help victims of domestic violence who wish to flee, but are not able to enter emergency shelter by providing flexible financial assistance and mobile advocacy services to help them obtain safe, affordable housing without ever becoming homeless. This program serves 60 households annually.

➤ Domestic Violence Rapid Re-housing

Shelter House's Domestic Violence Rapid Re-housing program serves victims of domestic violence exiting emergency shelter by providing housing location support, financial assistance, and case management services geared toward safety and housing stability. This program serves approximately 70 households annually.

Permanent Supportive & Affordable Housing

➤ RISE & Kate's Place

Shelter House's Permanent Supportive Housing Programs, comprised of 38 units, end homelessness by providing a stable, supportive environment to singles and families experiencing chronic homelessness.

➤ Offsite & NOVACO

These programs offer permanent, affordable housing below fair market rate to a total of 10 formerly homeless families.

